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PART I: INTRODUCTION

The Migrants & Refugees Section of the Dicastery for Promoting Integral Human Development of the Holy See has entrusted the Università Cattolica of Milan, within the framework of a cooperation agreement, with carrying out the second edition of the Migration Pastoral Report in Europe. We kindly ask you to fill in this questionnaire carefully, which will allow us to build a complete picture of the many activities promoted by the Catholic Church in favour of migrants.

We ask you to please return the questionnaire duly compiled by the 30th of April 2020.

In completing the questionnaire, please follow these instructions:

- with the word “migrants” we understand, as well as people who have voluntarily left their country of origin, those who have been forcibly displaced (including internally displaced people, who are present in only a few European countries), refugees and asylum seekers, unaccompanied minors and victims of human trafficking. We have also agreed to include the so-called “second generation”, that is the children of migrants, born in the country of immigration;
- when answering the questions, please consider that they refer to initiatives and services **exclusively** or **prevalently** supporting migrants, and **carried out during the year 2019**. Moreover, they refer to initiatives promoted and managed by Catholic organisations. When the initiatives are executed in partnership with other organisations, you are required to provide **only the data and information referring to the components of the initiatives managed by Catholic organisations**;
- where we ask for numbers and percentages, we are referring to what is deemed to be **the most accurate and reliable** data available, although we are aware it might be difficult to retrieve. In this regard, please note that the data collected in this survey will be presented and circulated only in aggregate form, not by individual country;
- at the end of each thematic section, we ask you to please indicate one or more best practices. In this instance, we ask you to indicate the reasons why this initiative was particularly notable, the name of the initiative, contact details of its managers, who is primarily being supported and, where possible, some references (i.e. websites). We would also appreciate if you could send us some informative materials;
- at the end of the questionnaire (Section H), we also ask you to indicate at least one initiative deserving further study, for each of the four key words: Welcome, Protect, Promote and Integrate. These indications will help us select some initiatives to elaborate on;
- in the introductory section of the questionnaire, we ask you to please indicate some **aggregate data** regarding the number of assisted migrants, the employed personnel and the resources utilised. We would like to highlight, regarding this, that where definite data is missing, you should indicate the **most reliable estimate**.

01 - By filling in the questionnaire, I declare that I have read, understood and agreed to the information stated above.

I ACCEPT



A. INTRODUCTORY AND SUMMARY SECTION

02 - OVERALL, how many migrants, refugees and victims of human trafficking have been supported or involved in ALL PROJECTS during the course of 2019? *No.* _____

03 - In the implementation of these projects, how many workers and volunteers were involved OVERALL? *No.* _____

04 - What is the TOTAL amount of funds used to implement all projects carried out in the course 2019? *No.* _____



B. SUPPORT FOR INTEGRATION (Training, Legal aid, Health)

B.1. Training

B.1.1. Courses to acquire/improve linguistic skills

05 - Have they done courses to acquire/improve linguistic skills? YES NO If the answer is No, go to question 024

06 -If YES, how many? No. _____

07 - How many migrants did attend these courses in 2019? No. _____

08 - % Female _____%

009 - % Male _____%

The total sum of the answers must add up to 100%.

Roughly estimating, the migrants who attended these courses were:

10 - Catholic _____%

11 - Other Christian _____%

012 - Muslim _____%

13 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

The economic resources for these courses came from:

14 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____%

15 - Public funds (international, European, national funding, local authorities, etc.)
_____%

16 - Private funds (foundations, donors, etc.) _____%

17 - Contribution by the migrants who benefited from them _____%

018 -Other (specify)..... _____%

The total sum of the answers must add up to 100%.

To hold these courses, the following were used:

19 - Salaried personnel _____%

20 - Religious, priests, deacons _____%

021 - Personnel in civil service, etc. _____%

022 - Unpaid volunteers _____%

23 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

B.1.2. Civic/citizenship education courses

24 - Have they done civic/citizenship education courses? YES NO If the answer is No, go to question 043



25 - If YES, how many? No. _____

26 - How many migrants did attend these courses in 2019? No. _____

27 - % Female _____%

028 - % Male _____%

The total sum of the answers must add up to 100%.

Roughly estimating, the migrants who attended these courses were:

29 - Catholic _____%

30 - Other Christian _____%

031 - Muslim _____%

32 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

The economic resources for these courses came from:

33 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____%

34 - Public funds (international, European, national funding, local authorities, etc.)
_____%

35 - Private funds (foundations, donors, etc.) _____%

36 - Contribution by the migrants who benefited from them _____%

037 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

To hold these courses, the following were used:

38 - Salaried personnel _____%

39 - Religious, priests, deacons _____%

040 - Personnel in civil service, etc. _____%

041 - Unpaid volunteers _____%

42 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

B.1.3. Vocational training courses and initiatives for professional inclusion and requalification

43 - Have they done vocational training courses and initiatives for professional inclusion and requalification? YES NO If the answer is No, go to question 084

044 -

Type of users	No. of initiatives	No. of migrants involved in 2019	% female	% male	Examples
Migrants in search of job					



Asylum seekers/refugees					
Victims of trafficking or other vulnerable migrants					
Unaccompanied minors					
Other (specify)					

Roughly estimating, the migrants who attended these courses were:

- 70 - Catholic _____%
- 71 - Other Christian _____%
- 072 - Muslim _____%
- 73 - Other (specify)..... _____%

The total sum of the answers must add up to 100%.

The economic resources for these courses came from:

- 74 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____ %
- 75 - Public funds (international, European, national funding, local authorities, etc.)
_____ %
- 76 - Private funds (foundations, donors, etc.) _____ %
- 77 - Contribution by the migrants who benefited from them _____ %
- 078 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%.

To hold these courses, the following were used:

- 079 - Salaried personnel _____ % 080
- Religious, priests, deacons _____ % 081
- Personnel in civil service, etc. _____ %
- 082 - Unpaid volunteers _____ %
- 83 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%.

B.1.4. Initiatives of scholastic support, attended prevalently by foreign minors and/or children of migrants

84 - Have they done initiatives of scholastic support, attended prevalently by foreign minors and/or children of migrants? YES NO If the answer is No, go to question 120

085 -



Type of users	No. of initiatives	No. of minors involved in 2019	% female	% male	Examples
Newly arrived foreign minors					
Unaccompanied (foreign) minors					
Foreign minors who need support for learning					
Others (specify)					

Roughly estimating, the foreign minors who were involved in these initiatives were:

- 106 - Catholic _____ %
 107 - Other Christian _____ %
 108 - Muslim _____ %
 109 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

The economic resources for these initiatives came from:

- 110 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
 _____ %
 111 - Public funds (international, European, national funding, local authorities, etc.)
 _____ %
 112 - Private funds (foundations, donors, etc.) _____ %
 113 - Contribution by the migrants who benefited from them _____ %
 114 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

To hold these initiatives, the following were used:

- 115 - Salaried personnel _____ %
 116 - Religious, priests, deacons _____ %
 117 - Personnel in civil service, etc. _____ %
 118 - Unpaid volunteers _____ %
 119 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

B.1.5. Courses of native language

120 - Have they done courses of native language ? YES NO If the answer is No, go to question 139

121 - If YES, how many? *No.* _____

122 - How many foreign minors did attend these courses in 2019? *No.* _____

123 - % Female _____ %

124 - % Male _____ %



The total sum of the answers must add up to 100%

Roughly estimating, the foreign minors who attended these courses were:

- 125 - Catholics _____ %
- 126 - Other Christians _____ %
- 127 - Muslims _____ %
- 128 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

The economic resources for these courses came from:

- 129 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.) _____ %
- 130 - Public funds (international, European, national funding, local authorities, etc.) _____ %
- 131 - Private funds (foundations, donors, etc.) _____ %
- 132 - Contribution by the migrants who benefited from them _____ %
- 133 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

To hold these courses, the following were used:

- 134 - Salaried personnel _____ %
- 135 - Religious, priests, deacons _____ %
- 136 - Personnel in civil service, et _____ %
- 137 - Unpaid volunteers _____ %
- 138 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

B.1.6. Initiatives for grants for needy/deserving students

139 - Have they done initiatives for grants for needy/deserving students?

YES NO If the answer is No, go to question 153

140 - If YES, how many? No. _____

141 - How many foreign needy/deserving students did benefit from these initiatives in 2019?

No. _____

142 - % Female _____ %

143 - % Male _____ %

The total sum of the answers must add up to 100%

Roughly estimating, the students who benefited from these initiatives were:

- 144 - Catholics _____ %
- 145 - Other Christians _____ %
- 146 - Muslims _____ %
- 147 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%



The economic resources for these initiatives came from:

148 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____ %

149 - Public funds (international, European, national funding, local authorities, etc.)
_____ %

150 - Private funds (foundations, donors, etc.) _____ %

151 - Contribution by the migrants who benefited from them _____ %

152 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

B.1.7. Among the training initiatives

153 - Among the training initiatives, Do you think there is one (or more) that is particularly interesting? If so, please specify the reasons why it can be considered a best practice and include the references to contact those responsible.

B.2. Health care

B.2.1. Surgeries for general or specialized medicine

154 - Do they have Surgeries for general or specialized medicine? YES NO If the answer is No, go to question 186

155 -

Type of users	No. of migrants involved in 2019	% female	% male
Migrants not covered by health system			
Victims of trafficking			
Victims of abuse/torture/mutilations			
Immigrants in particular economic difficulty			
Others (specify)			



Roughly estimating, the migrants who benefited from these services were:

- 171 - Catholic _____ %
- 172 - Other Christian _____ %
- 173 - Muslim _____ %
- 174 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

The economic resources for these services came from:

- 175 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____ %
- 176 - Public funds (international, European, national funding, local authorities, etc.)
_____ %
- 177 - Private funds (foundations, donors, etc.) _____ %
- 178 - Contribution by the migrants who benefited from them _____ %
- 179 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

For these services, the following were used:

- 180 - Salaried personnel _____ %
- 181 - Religious, priests, deacons _____ %
- 182 - Personnel in civil service, etc. _____ %
- 183 - Unpaid volunteers _____ %
- 184 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

185 - Among the health care initiatives, do you think there is one that is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.

B.3. Legal aid

B.3.1. Legal aid services provided by specialists

186 - Have they provided Legal aid services provided by specialists? YES NO If the answer is No, go to question 232

187 -

Initiatives	No. of initiatives	No. of migrants involved in 2019	% female	% male
Formalities for issue/renewal of residence permits				



Formalities for recognition of the status of refugee/asylum seeker or other status of protection				
Aid for internal displaced persons				
Legal aid for victims of discrimination				
Legal aid for victims of trafficking				
Legal aid for unaccompanied minors				
Other (specify).....				

Roughly estimating, the migrants who benefited from these services were:

- 216 - Catholic _____ %
 217 - Other Christian _____ %
 218 - Muslim _____ %
 219 - Other (specify) _____ %

The total sum of the answers must add up to 100%.

The economic resources for these services came from:

- 220 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.) _____ %
 221 - Public funds (international, European, national funding, local authorities, etc.) _____ %
 222 - Private funds (foundations, donors, etc.) _____ %
 223 - Contribution by the migrants who benefited from them _____ %
 224 - Other (specify) _____ %

The total sum of the answers must add up to 100%.

For these services, the following were used:

- 225 - Salaried personnel _____ %
 226 - Religious, priests, deacons _____ %
 227 - Personnel in civil service, etc. _____ %
 228 - Unpaid volunteers _____ %
 229 - Other (specify) _____ %

The total sum of the answers must add up to 100%.

230 - Among the legal aid initiative, do you think there is one (or more) that is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.

231 - Do you wish to mention any initiative of lobbying/advocacy, for the activation of humanitarian corridors, for the assistance and support of the victims of trafficking, or any other initiative aimed at improving laws and programmes for the migrants' protection? If possible, please attach informative material on these initiatives.

231 - If is necessary, attach informative material



C. CONTACT INFORMATION

232 - Country _____

233 - Inhabitants *No.* _____

234 - Number of Dioceses *No.* _____

235 - Number of Parishes *No.* _____

236 - Contact person _____

237 - Address _____

238 - e-mail _____

239 - Telephone *No.* _____

240 - Mobile *No.* _____



PART II:

241 - By filling in the questionnaire, I declare that I have read, understood and agreed to the information stated above. I **ACCEPT**

D. EMERGENCY AND BASIC ASSISTANCE

D.1. Reception centres and basic needs

242 - Do they have reception centres and basic needs? **YES** **NO** If the answer is No, go to question 319

243 -

Initiatives	No. of initiatives	No. of migrants involved in 2019	% female	% male
Help/assistance at frontiers/places of transit (e.g. Calais, Ventimiglia, etc..)				
Rescue/assistance at sea				
Reception centres for asylum seekers/refugees				
"Diffused reception" (networks between parishes, hospitality in families, initiatives promoted thanks to cooperation of local actors, etc.)				
Accommodation centres for migrants				
Accommodation centres for vulnerable categories (e.g. mothers with children, victims of trafficking etc.)				
Mobile/street units (e.g. ambulances, distribution of blankets/clothing/meals etc.)				
Support for prostitutes				
Canteen services for the poor				



Showers and wardrobe services				
Supplies of food aid				
Supplies of clothing				
Payment of rent for accommodation				
Payment of utilities				
Other (specify)				

Roughly estimating, the migrants who benefited from these services were:

- 304 - Catholic _____ %
 305 - Other Christian _____ %
 306 - Muslim _____ %
 307 - Other (specify) _____ %

The total sum of the answers must add up to 100%.

The economic resources for these services came from:

- 308 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
 _____ %
 309 - Public funds (international, European, national funding, local authorities, etc.)
 _____ %
 310 - Private funds (foundations, donors, etc.) _____ %
 311 - Contribution by the migrants who benefited from them _____ %
 312 - Other (specify) _____ %

The total sum of the answers must add up to 100%

For these services, the following were used:

- 313 - Salaried personnel _____ %
 314 - Religious, priests, deacons _____ %
 315 - Personnel in civil service, etc. _____ %
 316 - Unpaid volunteers _____ %
 317 - Other (specify) _____ %

The total sum of the answers must add up to 100%

318 - Among the initiatives of emergency and basic assistance, do you think there is one (or more) that is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.



E. SOCIAL AID AND PSYCHOLOGICAL SUPPORT

E.1. Services of social aid, looking for accommodation and/or work, psychological support

319 - Do they have services of social aid, looking for accommodation and/or work, psychological support?

YES NO If the answer is No, go to question 378

320 -

Initiatives	No. of initiatives	No. of migrants involved in 2019	% minors	% refugees and asylum seekers	% victims of trafficking	% female	% male
Counselling centres							
Social aid services							
Individualized support for looking for accommodation							
Individualized support for looking for work							
Services of psychological support							
Other (specify)							



Roughly estimating, the migrants who benefited from these services were:

- 363 - Catholic _____%
- 364 - Other Christian _____%
- 365 - Muslim _____%
- 366 - Other (specify)..... _____%

The total sum of the answers must add up to 100%

The economic resources for these services came from:

- 367 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
_____ %
- 368 - Public funds (international, European, national funding, local authorities, etc.)
_____ %
- 369 - Private funds (foundations, donors, etc.) _____ %
- 370 - Contribution by the migrants who benefited from them _____ %
- 371 - Other (specify)..... _____ %

The total sum of the answers must add up to 100%

For these services, the following were used:

- 372 - Salaried personnel _____%
- 373 - Religious, priests, deacons _____%
- 374 - Personnel in civil service, etc. _____%
- 375 - Unpaid volunteers _____%
- 376 - Other (specify)..... _____%

The total sum of the answers must add up to 100%

377 - Among the initiatives of aid, looking for accommodation/work, psychological aid, is there one (or more) that you think is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.



F. MIGRANTS' PASTORAL CARE

378 - How many ethnic chaplaincies are there? *No.* _____

379 - How many migrants attend the ethnic chaplaincies? *No.* _____

380 - How many "ad hoc" diocesan offices are there (e.g. Pastoral department for migrants)?
No. _____

381- Overall, how do you evaluate the degree of involvement of Catholic migrants in the parishes' activities (e.g. catechism, youth centre, choir, Caritas services etc.)?

Zero Low Average High

F.1. Migrants who benefit from personalized spiritual assistance

382 - Do migrants benefit from personalized spiritual assistance? YES NO If the answer is No, go to question 408

383 -

Facilities	No. of migrants involved in 2019	% minors	% female	% male
Immigration reception centres				
"Ad hoc" diocesan offices				
Prisons				
Hospitals/hospices				
Homes for the elderly				
Other (specify)				



408 - Among the initiatives of personalized spiritual assistance, do you there is one (or more) that is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.

F.2. Initiatives of ecumenical/interreligious dialogue

409 - Do they have Initiatives of ecumenical/interreligious dialogue? YES NO If the answer is No, go to question 411

410 - If YES, how many? No. _____

411 - Among the initiatives of ecumenical/interreligious dialogue, do you think there is one (or more) that is particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.



G. UNACCOMPANIED FOREIGN MINORS

G.1. Specific initiatives for unaccompanied minors

412 - Do they have specific initiatives for unaccompanied minors? YES NO If the answer is No, go to question 488

413 -

Initiatives	No. of initiatives	No. of minors involved in 2019	% female	% male	Examples
Reception centres					
“Diffused reception” (networks between parishes, hospitality in families, initiatives promoted thanks to cooperation of local actors, etc.)					
Courses on the language of the country of immigration					
Civic/citizenship education courses					
Vocational training courses					
Initiatives of scholastic support					
Grants					
Medical assistance					
Services of psychological support					
Legal aid					
Individualized support for looking for work					
Other (specify)					

Roughly estimating, the unaccompanied minors who benefit from these services were):

474 - Catholic _____%

475 - Other Christian _____%

476 - Muslim _____%



477 - Other (specify)..... %

The total sum of the answers must add up to 100%

The economic resources for these services came from:

478 - The Catholic Church (Bishops' Conferences, dioceses, parishes, Caritas, etc.)
 %

479 - Public funds (international, European, national funding, local authorities, etc.)
 %

480 - Private funds (foundations, donors, etc.) %

481 - Contribution by the migrants who benefited from them %

482 - Other (specify)..... %

The total sum of the answers must add up to 100%

For these services, the following were used:

483 - Salaried personnel %

484 - Religious, priests, deacons %

485 - Personnel in civil service, etc. %

486 - Unpaid volunteers %

487 - Other (specify)..... %

The total sum of the answers must add up to 100%

488 - Among the initiatives for unaccompanied minors, do you think there is one (or more) that is (are particularly interesting? If so, please specify the reasons why it can be considered a *best practice* and include the references to contact those responsible.



H. BEST PRACTICES

With reference to the four key words contained in the Message for the 51st World Day of Peace (Welcome, Protect, Promote, Integrate), please state for each word one of the activities/initiatives/services that is considered particularly effective and “innovative”. Specify the reason why it can be considered a *best practice*. If possible, please attach informative material and include the references to contact those responsible.

489 - WELCOMING:

490 - PROTECTING:

491 - PROMOTING:

492 - INTEGRATING:

493 - Lastly, please provide any observations and suggestions that may be useful for future editions of this inquiry



I. CONTACT INFORMATION:

494 - Country _____

495 - Inhabitants *No.* _____

496 - Number of Dioceses *No.* _____

497 - Number of Parishes *No.* _____

498 - Contact person _____

499 - Address _____

500 - e-mail _____

501 - Telephone *No.* _____

502 - Mobile *No.* _____