

Safeguarding Information within the four Provinces in Ireland

The Sisters of Mercy recognise and support the rights of children and adults under our care to live their lives free from any form of abuse, irrespective of where it occurs or who is responsible. We are committed to ensuring measures are in place to promote human rights and wellbeing throughout our ministries to children and adults.

To assist in our ministry, the Sisters of Mercy employ, within each Province in Ireland, Safeguarding Manager(s)/ Coordinator(s) whose role includes providing a safe environment for people in our care to discuss any concerns regarding the safety of an adult at risk or a child.

If you have any concerns, currently or retrospectively, involving possible abuse of children and /or adults, and you wish to discuss these you can make contact with the Safeguarding Personnel and Statutory Authorities mentioned below.

There are Safeguarding Managers/Coordinators and Designated Liaison Persons for each of the four Irish Provinces. These are:

South Central Province Ms. Cleo Yates Email: dlp@mercyscp.ie Mobile: 086 3553024 Main Office: 00353 (0)45 876784	Southern Province Ms. Cleo Yates Email: cleoyates@mercysouth.ie Mobile: 086 3553024 Main Office 00353 (0) 21 4975380
Western Province Ms. Jan Godfrey Email: safeguarding@smwestprov.ie Mobile: 087 7747717 Main office: 00353 (0) 9096 45202	Northern Province Teresa Burns Email: burns.teresa@mercynth.ie Mobile: 0044 78 03566214 Main Office NI: 028 85548127 ROI; 048 85548127 Mary May: sgmary@mercynth.org Mobile: 0044 774 5529970 Main Office NI: 028 85548127 ROI; 048 85548127

You can go directly with your concerns, to the Statutory Authorities

For concerns about possible abuse of a child or children (current or retrospective), please contact:

In the Republic of Ireland

Tusla Child and Family Agency <https://www.tusla.ie/> to find a social worker in your area

For concerns about possible abuse of an Adult at Risk of Abuse, please contact:

The HSE - the HSE Information Line to obtain the contact details for the Safeguarding and Protection Team for your area:

Monday to Saturday | 8am - 8pm

Call Save: [1800 700 700](tel:1800700700)

Email: info@hse.ie

If your concerns are of a criminal nature or involve an individual being in immediate danger, you must contact An Garda Síochána (ROI): 999 or 112 for emergencies, 1800 555 222 (to report child sexual abuse)

In Northern Ireland

Contact details for Statutory Authorities, Northern Ireland

Health and Social Care Trust Services, Northern Ireland

Child Protection Gateway Services

Health and Social Care Trust	Telephone (Monday to Friday between 9.00am and 5.00pm)
Belfast	028 9050 7000
Northern	0300 1234 333
South Eastern	0300 1000 300
Southern	0800 7837 745
Western	028 7131 4090

Adult Protection Gateway Services

Health and Social Care Trust	Telephone	Email
	(Monday to Friday between 9.00am and 5.00pm)	(Monitored Monday to Friday – 9.00am to 5.00pm)
Belfast	028 9504 1744	adultsguarddutydesk@belfasttrust.hscni.net
Northern	028 94413659	randal.mchugh@northerntrust.hscni.net
South Eastern	028 9250 1227	adultprotectiongatewayteam@setrust.hscni.net
Southern	028 3756 4423	adultsafeguard.team@southerntrust.hscni.net
Western	028 7161 1366	adultsafeguarding.referral@westerntrust.hscni.net

Regional Emergency Social Work Services

Monday to Friday between 5.00pm and 9.00am, plus Saturday and Sunday (24hrs)

Telephone – 028 9504 9999

If your concerns are of a criminal nature or involve an individual being in immediate danger, you must contact Police Service of Northern Ireland 101 or 999 for emergencies.

Other Useful Contacts

National Board for Safeguarding Children in the Catholic Church Ireland

<https://www.safeguarding.ie/>

Telephone: 00353 (0) 1 5053124 or E: admin@safeguarding.ie

Towards Healing <https://towardshealing.ie> – Independent organization providing professional support for people who have experienced institutional, clerical or religious abuse in Ireland

Telephone: Freephone [1800 303416](tel:1800303416) (Rep of Ireland), Freephone [0800 0963315](tel:08000963315) (Northern Ireland and UK), Hearing-impaired Text Line Number: [085-8022859](tel:085-8022859)

Email: info@towardshealing.ie

Towards Peace <https://towardspeace.ie> - Spiritual Support for survivors of abuse by the Catholic Church personnel in Ireland.

Telephone: + 353 (0) 1 5053028: or 353 (0) 86 7710533

Email: towardspeace@iecon.ie

One in Four <https://www.oneinfour.ie/> - Support services for survivors of sexual Abuse:

Telephone: 016624070

Rape Crisis Help <https://www.rapecrisishelp.ie/> – Specialist support for sexual violence

Telephone: 24-hour helpline 1800 778888

Samaritans <https://www.samaritans.org/samaritans-ireland/> 24-hour support for anyone who is in distress, feeling lonely, struggling to cope, or feeling suicidal.

Telephone: 116 123

Links to key documents are provided below

- National Board for Safeguarding Children in the Catholic Church. (NBSCCCI) Audit report on the Sisters of Mercy Provinces:
<http://sistersofmercy.ie/wp-content/uploads/2017/03/NBSCCI-Report.pdf>
- Child Safeguarding Statement: <https://sistersofmercy.ie/document/child-safeguarding-statement/>
- Safeguarding policy for the Catholic Church in Ireland: <https://www.safeguarding.ie/>
- Sisters of Mercy Safeguarding Vulnerable Persons Congregational Policy and Guidelines 2018: <https://sistersofmercy.ie/document/vulnerable-persons-policy/>
- Congregational International Child Safeguarding Policy 2019:
<https://sistersofmercy.ie/document/international-safeguarding-policy/>